

KIAC UPDATE



Issue 6 - November 2006

All-time record to be set for number of flights at Kansai International Airport (2006 winter schedule)

The winter schedule for 2006 is set to reach 733 flights per week during peak times, which will far surpass the all-time winter schedule record of 680 flights per week for winter 2004, and will set a new record for Kansai International Airport.

Particularly noteworthy is the rise in the number of flights between Japan and China—a result of air service consultation between Japan and China that took place in July of this year. The number of flights has risen by 59 flights on the summer 2006 schedule—a significant number. New routes included three flights per week each by Yangtze River Express Airlines and Jade Cargo International, and five flights per week by China Postal Airlines. Other per-week increases on the 2006 summer schedule include, 14 flights by Air China, six flights by China Eastern Airlines, seven flights by Shanghai Airlines, two flights by Xiamen Airlines, two flights by China Cargo Airlines and more. Among the Japan-China routes, which are increasing in frequency dramatically, weekly passenger flights to Shanghai—a city that has seen phenomenal growth in recent years—will number 66 to surpass the number of weekly flights on the Seoul route, which is 63. The Kansai-Shanghai route now has the largest number of weekly flights at Kansai International Airport.

As for other regions, Cargoitalia now has a new thrice-weekly route, while Taiwan's EVA Air and China Airlines have added two flights each per week, and Qatar Airways has added one.

Kansai International Airport's second runway will be opened for use on August 2, 2007, which means that the airport will not need to be closed down for runway maintenance and can thereby operate round-the-clock. We plan to continue with sales initiatives with a view to further expanding upon our route network, and we hope everyone will look forward to a Kansai International Airport that keeps getting better and better.

Passenger Flight

Company	Destination	Flight/week
All Nippon Airways	Shanghai	7→14
Air China	Shanghai/Shenzhen	0→7
	Beijing	12→14
China Eastern Airlines	Kunming	0→3
	Qingdao/Beijing	3→4
	Shanghai	19→21
Shanghai Airlines	Shanghai	6→10
Xiamen Airlines	Hangzhou	0→2
EVA Air	Taipei	9→11
China Airlines	Taipei	5→7
Qatar Airways	Doha	5→6

Freighter Flight

Company	Destination	Flight/week
Japan Airlines	Shanghai	0→1(one-way)
All Nippon Airways	Shanghai	2→5(one-way)
Air China	Shanghai/Beijing	4→6
	Dalian/Beijing	0→3
China Cargo Airlines	Shanghai	1→3
Shanghai Airlines	Shanghai	2→5
Yangtze River Express Airlines	Shanghai	0→3
China Postal Airlines	Shanghai	0→5
Jade Cargo International	Shenzhen	0→3
EVA Air	Taipei	2→4
Cargoitalia	Milan	0→3

Topics During September to October

(★mark indicates topics with article)

- September 1 Transit tours called "three-hour tours" become available
- September 6 ★ SAUDI ARABIAN AIRLINES launches its service
- September 9 ★ Travel Fair in KIX announced

- October 19 ★ Aviation accident firefighting and rescue operation training held
- October 29 ★ 2006 winter schedule begins

► Regular Report

KIX Operational Data

Customer satisfaction initiatives at Kansai International Airport

More than a year has passed since our Airport Sales & Marketing Headquarters was restructured to become the Customer Service Headquarters and the Customer Satisfaction Center was established as a department in charge of customer satisfaction for final users of the airport—our customers—last June. Over the past year, we have taken steps to raise awareness amongst our staff, who deal directly with our customers, in customer satisfaction. Along with establishing the KIX Customer Satisfaction Council, comprised of airport-related organizations and firms, we have implemented a number of initiatives such as designating a monthly Customer Satisfaction Model Store (since last October), issuing the quarterly information magazine called “Customer Satisfaction News,” and expanding upon our awards system for airport staff demonstrating excellent customer service.

In addition, we continue to install individual booth-style smoking rooms in the passenger terminal buildings and, to help make the experience

of working at Kansai International Airport more pleasant for our staff, we are building more rest areas including some no smoking areas as of the middle of this month.

As part of our efforts to create a superior barrier-free environment that meets the needs of our customers, we are in the process of installing “enhanced-comfort restrooms,” which feature an ostomate-friendly flush for the physically challenged in various parts of the passenger terminal building one by one. In addition, in response to numerous customer requests for mini carts to carry small luggage in the restricted international flight areas, we have set up such carts in the north and south wings, located beyond passport control.

We plan to continue to improve facilities as part of our work on infrastructure, as well as to respond to customer requests for longer store hours and better airport staff service. Our goal here is to gradually make Kansai International Airport a more and more fun and user-friendly place.

Cargo facilities significantly enhanced

Eight new international cargo facilities have been built at Kansai International Airport as of fall 2004 over the period of approximately two years, and additional facilities are currently in the design stage. Due to this situation, the international cargo area parking lot needs to move.

Once all of the facilities are completed, the international cargo facility areas will total 206,000 square meters, a 30% increase over 2004 levels, which stood at 160,000 square meters. As a result of this increase, cargo facilities on the first-phase airport island have essentially been expanded to full capacity, and there is significant demand for cargo

facilities on the second-phase airport island to be opened next year.

Our company’s policy is that we need to enhance our logistics base immediately, bolstering logistics and efficiency to meet great cargo and cargo storage demand. We are committed to expanding the various functions at Kansai International Airport as an international cargo hub airport of East Asia—and as an air cargo distribution center that answers to customer needs—by actively building up international cargo facilities.

Travel Fair in KIX 2007 to be held

Travel Fair in KIX, held annually in March since 2005, attracted more than 30,000 visitors the last time.

The second runway at Kansai International Airport will open on August 2nd, 2007, making Kansai the first international airport in Japan

to operate round-the-clock. During this commemorative year, in order to enable a great number of visitors to experience the appeal of travel and boost tourism demand originating in Kansai, Travel Fair in KIX 2007 will be held on March 24th-25th.

Natural disaster prevention measures complete

To resolve the problem of noise pollution at Osaka Itami Airport, Kansai International Airport was built on an island five kilometers offshore. Although this solved the noise pollution problem, solutions needed to be found for a number of natural environment issues, such as long-term sinkage, typhoons, abnormal tides, tsunami, and more.

We therefore took three basic measures to deal with these issues: improving rainwater drainage to smoothly drain off rainwater from heavy storms, seawall extension to protect the island from tall waves and tsunamis, and constructing an underground wall to contain rising underground water levels during high tides.

Firstly, as our rainwater drainage policy, we have drained rainwater that has fallen onto the airport facilities into the sea through sloping pipes, but the flow has been disrupted by unequal settling. At present, rainwater is drained using a rainwater pump installed near pipe ends that flow into the sea, which is proving perfectly effective against concentrated heavy rainfall.

As for our strategy on high tides and abnormal tides during typhoons, until the present time

seawater has flowed into underground levels through stone seawalls. Underground water levels swelled to seawater levels, which caused negative impact such as water leaks from underground structures. Currently, the underground wall, which has been extended to surround the airport island, is almost complete. It will prevent seawater from entering the underground areas, and ensure that water levels do not rise even when the surrounding seawater levels rise.

FY2004 saw an onslaught of a number of typhoons, and in some cases tall waves flowed over the seawall to penetrate the airport island. To deal with this problem, the seawall surrounding the island was made higher. This step ensures protection not only from typhoons, but also from tsunamis that may be generated should the Tonankai Earthquake, for which there has been recent concern, occur.

In order to fulfill our mission as an offshore airport to put a complete stop to damage caused by natural disaster and settlement, prior to opening the second runway next year, we are breaking new ground in making Kansai an airport that is safe and makes visitors feel safe using it.

OPERATIONAL DATA OF KANSAI INTERNATIONAL AIRPORT (Average/Day)

	Average in Aug. '05 (Aug. 1 - 31)	*Average in Jul. '06 (Jul. 1 - 31)	*Average in Aug. '06 (Aug. 1 - 31)	Change vs Aug. '05 %	*Average in Sep. '06 (Sep. 1 -)
Aircraft movements	318.5	322.0	331.1	104	326.8 (~Sep. 30)
International	201.2	202.9	207.5	103	205.9 (~Sep. 30)
Passenger	164.5	164.1	167.8	102	164.2 (~Sep. 30)
Freighter	33.4	36.0	36.9	110	38.2 (~Sep. 30)
Others	3.3	2.7	2.8	83	3.5 (~Sep. 30)
Domestic	117.2	119.2	123.6	105	120.9 (~Sep. 30)
Passenger	113.8	115.5	118.4	104	115.5 (~Sep. 30)
Freighter	0	1.5	1.8	(-)	1.8 (~Sep. 30)
Others	3.5	2.1	3.5	100	3.6 (~Sep. 30)
Passengers (thousand)	49.9	46.2	52.1	104	48.6 (~Sep. 30)
International	33.8	31.4	35.0	103	31.6 (~Sep. 30)
Domestic	16.1	14.8	17.0	106	17.0 (~Sep. 30)
Freight (tons)	2,117	2,113	2,104	99	
International	2,001	1,993	1,976	99	
Loading	1,003	1,003	986	98	
Unloading	997	990	990	99	
Domestic	117	119	128	109	
Loading	64	61	59	93	
Unloading	53	58	68	129	
Fuel supplied to aircraft (kiloliter)	4,932	4,408	4,589	93	4,635 (~Sep. 30)
Means of Access					
Motorvehicle** (thousand units)	24.0	21.0	23.2	97	20.9 (~Sep. 30)
Railway (thousand persons)	39.2	36.2	40.3	103	38.4 (~Sep. 30)
Limousine bus (thousand persons)	14.8	13.6	15.1	102	15.4 (~Sep. 30)
Ferry boat (thousand persons)	0.3	0.6	1.0	370	0.8 (~Sep. 30)
Cars using the parking /time lease (thousand)	2.0	1.8	2.1	106	2.0 (~Sep. 30)

(Note) 1. * These data are provisional or estimate.

2. **Using the Access Bridge (round trip)

3. "Others" includes ferry flights, technical landing flights, private flights, special flights, etc.

4. The Number of international passengers is calculated using figures reported by the KIX District Immigration Office of the Osaka Immigration Bureau.

5. The volume of international freight refers to air cargo loaded/unloaded at KIX as reported by Osaka Customs.

6. The number of passengers using the railway, limousine and ferry boat in Aug. '05, Jul. '06 and Aug. '06 is reported by the Kinki District Transport Bureau.

As of Oct. 25, 2006

Current status of the second-phase facilities

Work on the second-phase facilities currently taking place consists of the paving of the 4,000-meter second runway, the parallel taxiway, and the access taxiways that link the first and second-phase islands, as well as the installation of the airport lighting facilities.

Second-phase activities have been progressing on schedule since October 2005, and we are striving to complete preparation for the opening of the second runway in August 2nd, 2007, within the year. With the completion of runway paving and aviation lighting facilities, the runway is now essentially complete.

We are currently working on the access taxiways, and the second-phase facilities are scheduled for completion within the year. The next step will be to complete each of the administrative procedures required prior to the opening.

When the second runway comes into service, Kansai International Airport will become a round-the-clock airport that never needs to close, even for runway maintenance.



Photo taken in September 2006



Aviation accident firefighting and rescue operation training held at Kansai International Airport

On Thursday, October 19th, firefighting and rescue operation training for aviation accidents was held at Kansai International Airport. To ensure effective response in the event of aviation accidents that may occur at Kansai International Airport or in the vicinity, the training is held annually in close collaboration with the fire department, the police, the Japan Coast Guard, the Ground Self-Defense Force, medical institutions, etc, to ensure swift and appropriate firefighting and emergency medical operations. The event also involves examination of the KIX Emergency Plan.

A total of 600 people from 52 organizations participated in the training, using 128 vehicles and three aircraft including helicopters. Three oversized chemical fire engines, which were first introduced at Kansai International Airport as of this fiscal year, were utilized. Disaster Medical Assistance Teams (DMAT), comprised of specialists whose job it is to rush to disaster-stricken areas to provide emergency medical care once an incident has occurred, also participated.



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